

# Claim your warranty

## Necessary information and documents

### **Documents:**

- warranty claim form
- RMA (return of materials form)

### **Information on warranty claim form:**

- claim number (customer reference)
- Kinshofer Attachment (Model)
- Serial number
- Problem description
- job description (what was repaired and how was it done)
- labour time and costs
- travel time and mileage
- replaced parts with Kinshofer Articlecode
- invoice number of ordered spare parts

### **Information on RMA:**

- RMA number (warranty claim number!)
- contact person by Kinshofer
- returned parts (Kinshofer articlecode)

## Warranty claim form

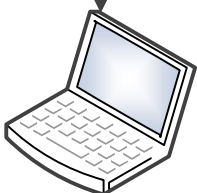
## RMA (return of materials form)

Take the templates from our website  
[www.kinshofer.com/de/index.php/de/service](http://www.kinshofer.com/de/index.php/de/service)

Or

Ask our After Sales Team for the templates

Send the warranty claim  
to Kinshofer



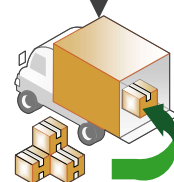
Email: [claim@kinshofer.com](mailto:claim@kinshofer.com)



Fax: 049 8021 8899 38



Hauptstrasse 76  
D-83666 Waakirchen



With returned parts  
Hauptstrasse 76  
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