

Claim your warranty

Necessary information and documents

Documents:

- warranty claim form
- RMA (return of materials form)

Information on warranty claim form:

- claim number (customer reference)
- Kinshofer Attachment (Model)
- Serial number
- Problem description
- job description (what was repaired and how was it done)
- labour time and costs
- travel time and mileage
- replaced parts with Kinshofer Articlecode
- invoice number of ordered spare parts

Information on RMA:

- RMA number (warranty claim number!)
- contact person by Kinshofer
- returned parts (Kinshofer articlecode)

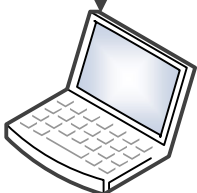
Warranty claim form RMA (return of materials form)

Take the templates from our website
www.kinshofer.com/service

Or

Ask our After Sales Team for the templates

Send the warranty claim
to Kinshofer



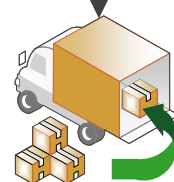
Email: claim@kinshofer.com



Fax: 049 8021 8899 38



Raiffeisen Str. 12
83607 Holzkirchen
Germany



With returned parts:
Bergwerk Str. 20
83666 Waakirchen
Germany